

## I.P. (P.G.) College Campus -2, Bulandshahr

### Report on Alumni Feedback Survey

#### Academic Session 2022-23

The Internal Quality Assurance Cell (IQAC) of the I.P. (P.G.) College Campus-2, Bulandshahr, in association with the alumni associations of the college collects alumni feedback on academics, infrastructure, laboratories, career counseling and the other facilities provided by the college. A well designed and structured questionnaire has been used to collect the responses. The objective of the feedback is to analyze the importance and relevance of the courses and curriculum, the functional nature of the course, the co-curricular activities in the college, and the influence of campus environment of the college in their life. It also tries to evaluate the contribution of the college in their overall personality development, their career orientation, campus placement opportunities provided by the college.

The Online questionnaire is provided to the alumni through Google Form and feedback form alumni is collected online. The scale measures the responses as **Excellent, Very Good, Good, Average, Below Average**. The responses obtained on these dimensions are compiled into a spreadsheet, analyzed and logical conclusions are drawn there from.

The main objectives of alumni feedback may be-

- To generate insights into institutional quality improvements.
- To measure alumni experiences and satisfaction with all the areas of their education – from academic experiences (quality of education, academic schedules etc.) to student experiences (campus life, extracurricular activities, technology resources).
- To gather information on the interests of alumni to participate in alumni events.
- To gauge the interest of alumni in making monetary contributions to the educational institution.
- To analyze and report on the data to provide statistical information for the purpose of accreditation.
- To gather preferences, contact information and current status.

The Table 1 demonstrates the responses observed on the given scale as against the respective parameters. As a higher/ lower proportion of students respond as **Excellent to Below Average**, indicates an outcome in favour (or against) college attaining (or deviating) from its goal.

Table- 1, Alumni Feedback Index Table

S. No.	Parameter	Total Responses	Percentages % of total Responses					Total % of (Excellent + Very Good + Good) Responses	Level of Satisfaction
			Excellent	Very Good	Good	Average	Below Average		
1	Various kind of activities for overall development	49	51	27	20	2	0	98	Satisfactory
2	Proper handling of student grievances	49	41	47	10	2	0	98	Satisfactory
3	Availability of adequate laboratories and equipment for practical experiences	49	53	33	10	4	0	96	Satisfactory
4	Education imparted is useful and relevant in present job	49	53	35	10	2	0	98	Satisfactory
5	Co-operative faculty members for academic support and overall development	49	55	37	6	2	0	98	Satisfactory

6	On and off Campus placement opportunities	49	12	24	24	27	12	61	Less Satisfactory
7	Beneficial carrier counseling with regard to T&P Cell	49	16	20	14	37	12	51	Less Satisfactory
8	Good hospitality as alumni after passing out	49	20	29	31	18	2	80	Moderate Satisfactory
9	Overall development of students	49	61	31	8	0	0	100	Satisfactory
10	Regular updates from college through Mails/Calls/SMS/Whats App	49	24	16	14	29	16	55	Less Satisfactory
11	Proud to be associated with college as alumni	49	65	24	8	2	0	98	Satisfactory

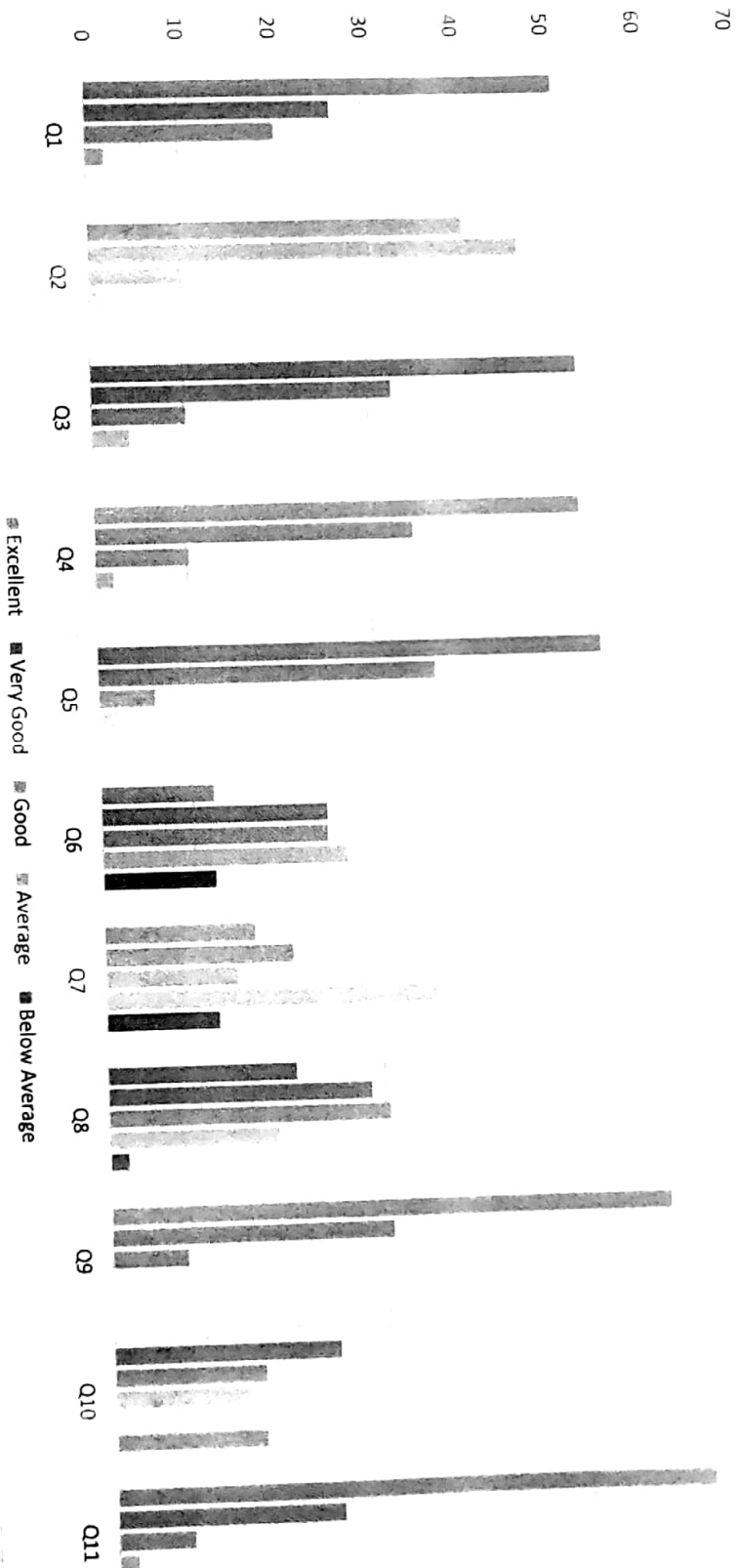
**I.P.(P.G.) College Campus -2, Bulandshahr**

**Chart Representation of the Alumni Feedback**

**Academic Session 2022-23**

No. of Respondents - 49

Alumni Feedback



## **Criteria for Level of Satisfaction**

The level of satisfaction has been calculated as per the following criteria:

- If the Level of Satisfaction in **% of (Excellent + Very Good + Good) is or above 85%**, then it is considered as **Satisfactory**.
- If the Level of Satisfaction in **% of (Excellent + Very Good + Good) is between 60% and below 85%**, then it is considered as **Moderate Satisfactory**.
- If the Level of Satisfaction **% of (Excellent + Very Good + Good) is below 60%**, then it is considered as **Less Satisfactory**.

## **Summary of the Feedback Received from Students (2022-23)**

**Total Respondents - 49**

Respondents in Department of Computer Science = 24

Respondents in Department of Commerce & Business Administration = 18

Respondents in Department of Science = 5

Respondents in Department of Teacher's Education = 2

## **Summary of Findings**

### **Feedback Analysis**

1. Alumni are satisfied with 60% of all the parameters given them to measure their satisfaction level. As they are satisfied with all the parameters that are related to academics and less satisfied with non- academic parameters.
2. They highly appreciate that campus organized various kind of activities/ events for their overall development, and many other competitions to reveal their inner talent and skills.
3. They are highly satisfied with the grievance handling procedure. Various academic and non-academic complaints are listened by internal complaint cell and handled timely to the best level.
4. Also, the faculty members are too much cooperative for the academic support and impart useful and relevant information to the best of their knowledge.
5. Well-furnished labs with a bulk of computer systems are available to improve their practical skills and experiences.
6. On behalf of findings mentioned above, some of the alumni express the need for a proper system to receive regular updates from college.

7. Alumni are less satisfied with the placement opportunities provided by the campus. They expressed the need for a beneficial career counselling programme yearly that helps them in setting their carrier as well. They are also not satisfied with the hospitality provided after passing out.

### Recommendations

1. Alumni meetings must be organized quarterly or yearly so that they share their experiences related to their jobs and campus affairs they experienced here. All of them must be regarded up to the best level.
2. A proper information conveying system must be established through mails/ text messages/ WhatsApp group / broadcasting, so that the alumni get regular campus updates regarding new courses / ad-hocs, new technologies/curriculum, extracurricular if added recently.
3. A good percentage of On-Campus placements must be ensured. College must contact with Companies/ MNCs to provide students career opportunities so that they get placed at good positions in industries.
4. A beneficial career counselling programme / training programme must be organized every year by hiring industrial experts/ technical persons/ professionals in close co- operation with T&P Cell of college that helps candidates to choose their carrier, set their goals.
5. Guest lectures must be conducted by hiring resource persons in order to enhance candidates' knowledge in additional fields.
6. Workshops/ Seminars must be organized time to time to train them in latest technologies, current demanding programs etc.

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